

CONSUMER GRIEVANCE REDRESSAL FORUM

ELECTRICAL CIRCLE, ROURKELA

Plot No. UU/9, Civil Township, Rourkela-769004

Phone: (0661) 2952614, E-mail: grf.rourkela@tpwesternodisha.com

Bench:

Sri Anil Kumar Patra (President), Sri Chitta Ranjan Dash (Member Finance), Sri Girish Chandra Mohapatra (Co-opted Member)

Corum:

Sri Anil Kumar Patra ... President
Sri Chitta Ranjan Dash ... Member (Finance)
Sri Girish Chandra Mohapatra ... Co-opted Member

1	Case No.	RKL/ 470 /2025						
2	Complainant	Name & Address:		Consumer No:				
		M/S S. S. Trading Company		8130-0000-0236				
		Plot No.217/495, Khat ano.22/175,		Contact No.:				
		PO- Bijabahal, Near Rampal Chowk, Via- Kuarmunda, Dist- Sundargarh.		9437040525				
3	Respondent	Name		Division				
		Executive Engineer, RED, TPWODL, Rajgangpur.		RED, TPWODL, Rajgangpur.				
4	Date of Application		22.08.2025					
5	In the matter of	1. Agreement / Termination		2. Billing Disputes				
		3. Classification / Reclassification of Consumers		4. Contract Demand / Connected Load				
		5. Disconnection / Reconnection of Supply		6. Installation of Equipment & apparatus of Consumer				
		7. Interruptions		8. Metering				
		9. New Connection		✓ 10. Quality of Supply & GSOP				
		11. Security Deposit / Interest		12. Shifting of Service Connection & equipments				
		13. Transfer of Consumer Ownership		14. Voltage Fluctuations				
		15. Others (Specify) -						
		6	Section(s) of Electricity Act, 2003 involved		42(5)			
		7	OERC Regulation(s):				Clauses	
	1	OERC Distribution (Licensee's Standard of Performance) Regulations,2004						
	2	OERC Conduct of Business) Regulations,2004						
	3	Odisha Grid Code (OGC) Regulation,2006						
	4	OERC (Terms and Conditions for Determination of Tariff) Regulations,2004						
	5	Others-OERC Distribution (Conditions of Supply) code, 2019				155/157		
8	Date(s) of Hearing		25.08.2025/18.09.2025					
9	Date of Order		26-09-2025					
10	Order in favour of		Complainant	✓	Respondent	Others		
11	Details of Compensation awarded, if any.			Nil				
12	Appeared for the Complainant:		Appeared for the Respondent:					
	Ajay Agarwal		Sri Uma Shankar Yadav, DGM (Fin.) On behalf of Executive Engineer, RED, Rajgangpur					

Sachin
Co-Opted Member
Grievance Redressal Forum
Electrical Circle, Rourkela

D.K.
Member (Finance)
Grievance Redressal Forum
Electrical Circle, Rourkela

Anil
President
Grievance Redressal Forum
Electrical Circle, Rourkela

ORDER

Brief Facts of the Case

The present case has been registered in this Forum vide Case No.470 of 2025. During hearing, the complainant did appear before the Forum whereas DGM (Finance), RED, Rajgangpur appeared as Respondent before the Forum.

Brief facts pertaining to the case are that the complainant is a Large Industry consumer having consumer no.8130-0000-0236 with connected load 2500 Kva. That the Complainant has raised objection for not getting new connection on plot number 217/404, khata number 22/143. He requested for new connection and mentions about verbal complaints being made to the Respondent earlier on.

Gist of Arguments made by the Parties

Both parties were present in the hearing. The contentions made by the parties are as follows:

Submission of the Complainant on dt.22.08.2025:

I am writing in reference to our above-mentioned application for a new electricity connection at Plot No: 217/495, khata no 22/175, at Bijabahal, in name of Ajay Agarwal., which has been withheld citing alleged pending dues linked to a different Plot of Sanghamitra Alloys Pvt. Ltd. We would like to humbly clarify the following facts for your kind consideration.

1. The electricity connection and Consumer agreement were originally taken only on Plot No, 221,226, Khata No- 22/111, Acres 1.60., demarcated by separate boundary.
- 2.Part of Plot no 21 7/404, was sold to us via a registered sale deed dated: 27/05/19 and we are now the lawful and independent owner of Khata No 22/175, Plot No 217/495, 1.30 acres, with no connection or dues pending under or name or on this Plot, which could have been verified by physical field inspection also.
- 3.The NOC was submitted before the agreement date was merely to facilitate the connection process at that time and does not constitute any financial obligation or lien on Plot 217/404, Khata no 221143 as mentioned by Team Lead-CMG in their email dated 21/07/2025 and replied with clarification by us via email on date 08/08/25.
4. At present no connection has ever existed on Plot No: 217/495, Khata no : 22/175, and hence there is no basis for withholding our application based on dues unrelated to our premises.


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Electrical Circle, Rourkela


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Electrical Circle, Rourkela


President
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Electrical Circle, Rourkela

Reply Submission of the Respondent on dt.03.09.2025:

1. That, M/s SS Trading company Applied for new Service Connection on the Plot no 217/404, Khata no 22/143, where in (same premises) there was an existing Power Supply connection bearing service connection number 813000000236 in the name of Sanghamitra Alloys Private Limited.

2. That, Sanghamitra Alloys Private Limited, bearing service connection number 813000000236 has executed agreement with TPWODL (earlier WESCO) on dated 02.05.2012 for CD 2500 KVA, (Agreement copy attached as Annexure -I)

3. That, M/s Kissan Alloys Pvt Ltd, represented by Sudhir Kedia, S/o Ram Avtar Kedia, Director, has given NOC to Sanghamitra Alloys Pvt Ltd 813000000236, to avail power supply on plot no 217/404, vide Affidavits dt 22.10.2011 (Copy of Affidavits attached as Annexure-II).

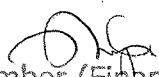
4. That, Power Supply of Sanghamitra Alloys Private Limited, bearing service connection number 813000000236 was disconnected on dt.03.07.2019 due to non-payment of Electricity Bill amounting Rs.161,18,301.00.

5. That, Agreement dated 02.05.2012 for the contract demand 2500 KVA was terminated w.e.f., dt.02.09.2019 as per Regulation 16(1) of OERC (Condition of Supply Code -2004) and Final Bill Prepared available SD amounting Rs1471285/ was adjusted arrear of Rs.161,18,301/ (copy of intimation to consumer attached as annexure-III).

6. That, Still there is outstanding arrear of Rs.14,53,679.00 against Sanghamitra Alloys Private Limited, bearing service connection number 813000000236.

7. That, as per Regulation 17. (I) of OERC condition of Supply code 2019, if the applicant in respect of an earlier agreement executed in his/her name or in the name of his spouse, son, daughter, parents or in the name of a firm or company with which he/she was associated either as a partner, director or managing director, Is In arrears of electricity dues or other dues for the same premises or his/her other premises situated in the same DISCOM or any other DISCOM in the State. The application for supply shall not be allowed by the engineer until the arrears are settled and paid in full. (ii) Where applicant has purchased a new property and power connection is lying disconnected, it shall be the duty of the applicant to verify that the previous owner has paid all dues to the Licensee/supplier and has obtained "no dues certificate" from the Licensee/supplier. In case "no dues certificate" is not obtained by the previous owner, the applicant before change in ownership of property may approach the Engineer of the Licensee/supplier for a "no dues certificate". The Engineer shall acknowledge receipt of such request and shall either intimate in writing outstanding dues, if any, on the premises or issue "no dues certificate" within one month from the date of application. In case the Licensee/supplier does not intimate outstanding dues or issue "no dues certificate" within specified time, new connection on the premises shall not be denied on ground of outstanding dues of previous consumer. In such an event, the licensee/supplier shall have to recover his dues from previous consumer as per provisions of law. In view of the above Regulation applicant has neither obtained NOC from supply Engineer nor paid outstanding dues of Rs.14,53,679.00.


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Electrical Circle, Raipur


Member (Finance)
Grievance Redressal Forum
Electrical Circle, Raipur

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President
Grievance Redressal Forum
Electrical Circle, Raipur

Submission of the Complainant on dt.18.09.2025:

We filed a case before your Forum for settlement of our case regarding outstanding dues raised against us, regarding the dues of M/s. Shanghamitra Alloysc(P) Ltd.

We herewith withdrew our case and are ready to pay the dues on their behalf and have been also submitted to Executive Engineer, Rajgangpur.

Findings of the Forum

Written/verbal Submissions were made by both parties and arguments were heard at length. This Forum, after hearing the parties and going through the relevant documents and provisions of law have concluded as follows:

- The complainant withdrew his case on dt.18.09.2025. Therefore, it is decided by the Forum to drop the case.

Directions of the Forum

In view of the above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations 155 and 157 of the Odisha Electricity Regulatory Commission Distribution (Conditions of Supply) Code, 2019.

The case is dropped off.

The matter is close herewith.


Co-opted Member

Grievance Redressal Forum
Electrical Circle, Rourkela
No. GRF/RKL/ 665 (6)


Member (Finance)

Grievance Redressal Forum
Electrical Circle, Rourkela


President

Grievance Redressal Forum
Electrical Circle, Rourkela

Date: 26/09/2025

Certified Copy to:

- 1) The Superintending Engineer, Electrical Circle, TPWODL, Rourkela.
- 2) The Executive Engineer, RED, TPWODL, Rajgangpur.
- 3) Deputy General Manager (Finance), RED, TPWODL, Rajgangpur.
- 4) The Chief Legal, TPWODL, Burla.

If the complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No. 3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievances Redressal Forums.